

sms mini guide

Managing your Caxtonfx card by text – the ultimate in convenience.

IMPORTANT Please make sure that you have:

1. Registered your mobile number to your account online
2. Registered a debit card online, and selected it as 'default'

LOAD

To load your card please send a text in the following format:

[LOAD] [Last 4 digits of your Caxton card number] [Your PIN] [Amount]

Eg. **LOAD 1042 1234 500** (please ensure that there is a space between each section)

N.B. Express the amount you wish loaded in the currency of the card, ie. Euros, Dollars, or Pounds for the Global Traveller

BALANCE

To check your balance please send a text in the following format:

[BALANCE] [Last 4 digits of your Caxton card number] [Your PIN]

Eg. **BALANCE 1042 1234** (please ensure that there is a space between each section)

Text us on 07781 472611 or 00 44 7781 472611

NOTE this function is only available for primary cardholders. You are only able to make ONE text load per day. Caxtonfx do not levy any charges for this service, however your mobile phone provider may charge you for sending text messages.

Problems? Call us.

0845 2222 639

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